



Certificate ES11/
The management system of

PROGRAMMING VISUAL SOFTWARE SLU (PROVISUAL)

Avda Buendia 11, Oficina 26. Centro Nuevas Empresas
19005 Guadalajara

has been assessed and certified as meeting the requirements of

ISO 20000-1:2005

For the following activities

El sistema de gestión de Servicios TI que da soporte a la provisión de servicios de Soporte Técnico Profesional y Soluciones TI.

The IT Service Management System which supports the provision of Professional Technical Support services and IT Solutions.

Further clarifications regarding the scope of this certificate and the applicability of ISO 20000-1:2005 requirements may be obtained by consulting the organization

This certificate is valid from 28 December 2010 until 28 December 2013
and remains valid subject to satisfactory surveillance audits
Re certification audit due before 15 December 2013
Issue 1. Certified with SGS since 28 December 2010

Authorised by

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